National Center for Emerging and Zoonotic Infectious Diseases

NHSN Facility Enrollment

New to NHSN? Guided Steps to Enroll Your Facility

National Center for Emerging and Zoonotic Infectious Diseases Division of Healthcare Quality Promotion



Users who need to enroll a facility into NHSN

Users who need to enroll additional facilities

Learning Objectives

By the end of this learning event, you will be able to:

Successfully enroll a facility or multiple facilities into NHSN

Know the SAMS process in relation to NHSN enrollment

Key Personnel Roles

Facility Administrator- the person enrolling the facility in NHSN

NOTE: The NHSN Facility Administrator does not have to be the Office Administrator within the physical facility.

The Facility Administrator:

- Manages users and user rights
- Manages locations and patients
- Can add, edit & delete facility data
- Authority to nominate groups (data sharing arrangements)

NOTE: Only the Facility Administrator can reassign their role to another user

Key Personnel Roles (cont.)

NHSN User

- User Rights are determined by Facility Administrator
 - View data
 - Data entry
 - Data analysis
- May be given Administrative Rights that allow you to:
 - Add locations
 - Add surgeons
 - Add other users
- One person may hold multiple roles

NHSN Enrollment Steps 1-5

Step

Step 5

Enrollment Preparation

- Complete NHSN Registration
 Receive "Welcome to NHSN" email
- Secure Access Management Registration (SAMS)
 Provide Identity Proofing Documentation
- Submit Enrollment Forms Electronically
 Receive "NHSN Facility Enrollment Submitted" email
 - Sign and Send Consent Form
 - Receive "NHSN Enrollment Approved" email

Step 1 - Training and Preparation

- Review all training materials **before** beginning enrollment
- Suggested trainings are listed on the NHSN Training Website: <u>http://www.cdc.gov/nhsn/training/</u>

NHSN Enrollment Steps 1-5



Secure Access Management Registration (SAMS)
 Provide Identity Proofing Documentation



Submit Enrollment Forms Electronically
Receive "NHSN Facility Enrollment Submitted" email



Sign and Send Consent Form

Receive "NHSN Enrollment Approved" email

Step 2- Complete NHSN Registration

On NHSN website, click **Enroll New Facility** button. Located at https://www.cdc.gov/nhsn

Resources by Facility NHSN Components	About NHSN CDC's NHSN is the largest HAI reporting system in U.S.	NHSN Application
Hospitals Ambulatory Surgery Centers I Long term Acute Care Hospitals	Enroll New Facility For first-time facility enrollment	CMS Requirements CMS reporting requirements through NHSN
Long-term Care Facilities Inpatient Rehabilitation Facilities	NHSN Training Self-paced trainings, videos & quick learns	Analysis Resources Analysis resources and guides for the PS Component
Dialysis Facilities	Data & Reports See national and state reports using NHSN data	Data Validation & Guidance
View All Facilities	Newsletters View NHSN newsletters	CDA Submission Support (CSSP) Toolkits, FAQs, webinars & resources
	Email Updates View NHSN communications	

Step 2 – Complete NHSN Registration

On NHSN Enrollment page, located at https://www.cdc.gov/nhsn/enrollment,

The **Select a Facility Type to Enroll** section, contains the enrollment process for each facility type.

Click **your facility type** button to begin the 5-Step process.

New to NHSN? Enroll Facility Here. Select Your Facility Type FAQs About Enrollment Change NHSN Facility È ? Admin Submit request form to change facility administrator. Select a Facility Type to Enroll Acute Care Hospitals / Long-term Care Facilities Nursing homes, assisted living and residential Facilities care, chronic care facilities and skilled nursing Acute care or other short-term stay facilities facilities (critical access facilities, oncology facilities, military/VA facilities) **Ambulatory Surgery Centers** Long-term Acute Care Outpatient Surgery Centers Facilities Inpatient Psychiatric Inpatient Rehabilitation Facilities Facilities **Outpatient Dialysis Facilities** Home Dialysis Facilities Home Dialysis and Peritoneal Dialysis Facilities

Step 2 – Complete NHSN Registration

Step 1 includes the NHSN Facility Administrator (FA) Enrollment Guide along with additional FA resources.



Step 2 – Complete NHSN Registration

Step 2 Register and agree to the Rules of Behavior. Click **Rules of Behavior** link to access.



Step 2 – Complete NHSN Registration cont.

Facility Administrator completes this form:

- You must use the same email address for all enrollment steps
- Please ensure that you enter your email address correctly, as all subsequent emails will come to this address
- If your Facility Identifier does not validate, vou can request a CDC Registration ID by emailing nhsn@cdc.gov
- Click **Submit** button once it is complete

ar the values for the fields listed below and s	lick on the Submit but
a required field. For additional information on aining Website	NHSN Training, please
aining website.	
ersonal Information	
Firstname:	
Last name:	
liddle name:	
Email address:	
acility Identifier	
Please select a facility identifier:	
Doon Daha	
OVA OCDC Registration ID ONONE	

AMB-HEMO - Hemodialysis Center AMB-HDPD- Home Dialysis *Facility Type: AMB-SURG - Outpatient Surgery Facility

Submit

Aback to NHSN Enrollment Requirements

Step 2 – Complete NHSN Registration cont.

Following successful registration, you will <u>immediately</u> receive a "Welcome to NHSN" email and an Invitation to Register with SAMS (step 3)

Hello

You have been invited to register with the U.S. CDC's Secure Access Management Service (SAMS). Registration with SAMS will allow you to access selected CDC Extranet applications specifically designed and implemented for the Public Health community. A registration account has already been created for you. A link to this account and a temporary password word are provided below. This invitation is valid for 30 days.

Should you have questions with the SAMS registration process, please contact our Help Desk for assistance.

Thank you,

The SAMS Team

SAMS basic registration process includes the following steps:

- Online Registration Follow the link below and use the included temporary password to log into SAMS' user registration pages. During registration, you
 will be asked to supply some basic information about yourself. This information will help CDC Program Administrators provide you with the application
 access most appropriate for your role in Public Health. You will also choose your personal SAMS password to help keep your account private and
 secure.
- 2. Identity Verification Once you complete your online registration, you will receive an email with instructions for completing Identity Verification. In order to provide individuals with access to non-public information, U.S. law requires that the identity of potential users is first verified this step is critical in helping to protect people's private data and in helping to prevent information misuse. Please be assured that CDC and its Programs have made every effort to keep this necessary process as simple and non-intrusive as possible. Also be assured that CDC and its Programs have made every effort your suitability for information access and that these materials will not be shared outside of CDC programs.
- Access Approval Once your Identity Verification is complete, CDC Program Administrators will determine the access level most appropriate for your role and will activate your SAMS account. SAMS will send you an account activation email with a link to the SAMS portal page where you can begin using your extranet applications.

To register with SAMS, please click the following link or cut and paste it into your browser:

https://sams.cdc.gov/idm/SAMS/ca/index.jsp?task.tag=SAMSRegistration

When prompted, please enter:

- Your Username:
- Temporary Password:

and click the Login button.

***Note: In order to access SAMS, your browser must be configured to use TLS 1.0 encryption. If your computer is not configured for TLS, or if you are unsure, please contact your local IT System Administrator for assistance.

NHSN Enrollment Steps 1-5

Enrollment Preparation

Complete NHSN Registration
Receive "Welcome to NHSN" email

Secure Access Management Registration (SAMS)
 Provide Identity Proofing Documentation



Step 5

Step 1

- Submit Enrollment Forms Electronically
- Receive "NHSN Facility Enrollment Submitted" email
- Sign and Send Consent Form
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Step 3 – Secure Access Management (SAMS) Registration

Step 3b: Complete and Submit Identity Proofing Verification



From the 'Identity Verification Request' email, print the Identity Verification Form, complete it, and take it to a notary public for endorsement. Fax the form and supporting documentation to CDC. You will receive 'SAMS Account Activation' and 'SAMS Activity Authorization' emails when your access is approved.

To access SAMS, you must receive your SAMS grid card, which will be delivered to your home address via U.S. mail within 14-21 days of your SAMS approval email. If you do not receive your grid card within 21 days, please contact <u>samshelp@cdc.gov</u> for assistance.

Time to complete step 3b: 35 minutes

Step 3 – Secure Access Management (SAMS) Registration

- SAMS provides secure online access which allows exchange of information between CDC and Public Health Partners.
- You will receive an invitation to register with SAMS, which provides instructions for registration, and identity verification in order to obtain access to CDC applications, including NHSN.
- During registration you will set a password which expires every 60 days.
- You will also have the option to choose either a mobile soft token or a hard token (Grid card), which adds an additional level of security when logging into the NHSN application.

NOTE: Please remember to notate the answers to your security questions in the event that you need to reset your password.

The Invitation to Register contains your Username and Password for SAMS registration to be entered on the login page



After accepting the SAMS Rules of Behavior, enter the required registration information and click Submit.

Secure Acce	ss Management Services (SAMS)	CDC
🕶 Welcome: Shea Gr	affo	Logout
Registratio	n Dilowing information to register with SAMS, and click Submit. Required fields are marked with a red asterisk (*). Your registration will be routed to a rator for approval. You will receive an email notification when your registration has been approved and you have been granted access to SAMS.	SAMS
User ID		
First Name*		
Middle Name		
Last Name*		
Suffix	×	
Email		
Home Addres	is	
Address Line 2		
City*		
State*		
Postal Code*		
Country	Please select a country	

Carefully follow the instructions in the email to ensure the enrollment process is not delayed.

Hello New NHSN User,

Thank you for registering with CDC's SAMS. Your registration information has been received. Your next step is to verify your identity through a process called "identity proofing".

SAMS supports two options to identity proof. Please review each option below and select what works best for you.

OPTION 1 - Experian Precise ID Check (preferred method)

Using a secure interface, you will provide Experian your social security number (SSN) and Date-Of-Birth (DOB). This information is sent directly to Experian and NOT stored by SAMS or CDC. Experian will validate this information and may ask you a series of questions derived from details contained in your credit report. This option will not impact your credit score or credit worthiness.

This process takes less than a minute and is the fastest way to complete the SAMS identity proofing process. If Experian is unable to validate your identity, you can still complete the identity verification process using Option 2.

To initiate the Experian Precise ID check select the link below and log into SAMS using the 'SAMS Credentials' option You will login using your SAMS username (email address) and recently established password.

https://sams.cdc.gov/samsidproofing/idusers/edit/4743

Note: Using Experian will not impact your credit score nor credit worthiness.

- Once your identity has been verified, you will receive confirmation of approval for SAMS access.
- The first option is a soft token that requires the installation of an Entrust Authenticator application on your phone, tablet, or computer.
- The second option is a hard token which is a physical entrust Grid card mailed to your home address.

Note: The option to log in using only your username and password provides Level 2 security access. In order to gain Level 3 access, which is necessary for NHSN use, you must use your secondary authentication token.

NHSN Enrollment Steps 1-5

Enrollment Preparation

Step 1

Step 4

Complete NHSN Registration
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Secure Access Management Registration (SAMS)
 Provide Identity Proofing Documentation

Submit Enrollment Forms Electronically
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Step 4 – Access/Complete NHSN Enrollment Forms

After logging into SAMS using your soft token or grid card, click on NHSN Enrollment.

Warning: This is a U.S. Federal Government system and shall be used only by authorized persons for authorized purposes. Users do not have a right to privacy in their use of this government system. System access, activity, and information stored or transmitted may be monitored for adherence to acceptable use policy. Users of this system hereby consent to such monitoring. Improper or illegal use detected may result in further investigation for possible disciplinary action, civil penalties, or referral to law enforcement for criminal prosecution. This system contains non-public information that must be protected from unauthorized access, disclosure, sharing, and transmission, violation of which can result in disciplinary action, fines, and/or criminal prosecution.

Links

My Applications

- SAMS User Guide
- SAMS User FAQ
- Identity Verification Overview

National Healthcare Safety Network System

- NHSN Reporting *
 NHSN Enrollment
- * Strong credentials required.

Click "Access and Print required enrollment forms"

CDC 24/7: Saving Lives, Protecting People™	MHSN NATIONAL HEALTHCARE SAFETY NETWORK
NHSN - National Healthcare Safety Network	
Enroll Facility	
Please Select Desired Option Access and print hardcopy version of enrollment forms Enroll a Facility <u>Enroll a Facility</u> <u>Get Adobe Acrobat Reader for PDF files</u>	

Print required forms listed under the component you are enrolling in, which will be submitted electronically in the next step.

Facility Enrollment Forms

Patient Safety Component Hospital applicants, print these: Facility Contact Information Facility Survey Inpatient Rehabilitation Facility, print these: Facility Contact Information Annual Facility Survey for IRF Long Term Acute Care Hospital, print these: Facility Contact Information Annual Facility Survey for LTAC Outpatient Procedure Component AMB-SURG facilities, print these: Facility Contact Information

Outpatient Procedure Facility Survey

 Healthcare Personnel Safety Component

 Any facility type, print these:

 Facility Contact Information

 Home Dialysis Facility, print these:

 Home Dialysis Center Practices Survey

Long Term Care Facility Component Any facility type, print these: Facility Contact Information Facility Survey Biovigilance Component Any facility type, print these: Facility Contact Information Acute-Care Facility, print these: Acute Care Facility Survey Non-Acute Care Facility, print these: Non-Acute Care Facility Survey Dialysis Component AMB-HEMO and AMB-PEDHEMO facilities, print these:

Facility Contact Information
Outpatient Dialysis Center Practices Survey

- While completing facility enrollment forms, please keep in mind that the person you list as the NHSN Facility Administrator, should be the same individual who has completed the previous enrollment steps (which includes SAMS registration).
- During the enrollment process, facilities open prior to the current calendar year should select the option "Yes, Operational in the Prior Calendar Year".
- The NHSN Facility Administrator is not to be confused with the facility's office administrator, CEO, COO, etc. This should be the person responsible for managing the NHSN facility.

- After accessing, printing and completing required enrollment forms, select "Enroll a facility"
- Complete Enrollment Step 4 in one session!

NOTE: You cannot save work in progress

CDC Centers for Disease Control and Prevention CDC 24/7: Saving Lives, Protecting People™		NHSN NATIONAL HEALTHCARE SAFETY NETWORK
NHSN - National Healthcare	e Safety Network	
🛞 Enroll Facility		
	Please Select Desired Option	
	Access and print hardcopy version of enrollment forms Enroll a Facility	
	Get Adobe Acrobat Reader for PDF files	

- Required fields are marked with a red asterisk (*)
- Please use a Temp Enrollment number if your CCN number does not validate

Centers for Disease Control and Prevention CDC 24/7: Saving Lives, Protecting People™	NHSN NATIONALI HEALTHEARE SAFETY NETWORK
NHSN - National Healthcare Safety Network	
🛞 Enroll Facility	
Mandatory fields marked with * NHSN Facility Information Facility Name *: Enter Name of Organization Address, Line 1: Enter Street Address Address, Line 2: Address, Line 3: City*: Enter Name of City State*: County*: County*: County*: County*: County*: Example: 111-1111	Page 1 of 2 For each identifier listed below, enter the number/code, or check Not Applicable. If yourn faith identifier.

• Once the required fields are completed, a confirmation message will display

CDC	Department of Health and Human Services Centers for Disease Control and Prevention
	NHSN - National Healthcare Safety Network Contact us
<u>Start</u> Leave Enroll	Enroll Facility
	If The enrollment for facility 'Test Facility' with tracking number 99999 has been completed. The Facility Administrator will receive an email with further instructions.

- The Facility Administrator will immediately receive an "NHSN Facility Enrollment Submitted" email with a link to the consent form
 - If you do not receive this email, contact the NHSN Helpdesk at nhsn@cdc.gov

NHSN Enrollment Steps 1-5

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- Step 4

<u>Step 5</u>

Step 1

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Step 5 – Sign and Send Consent

Step 5: Submit Consent



Login to NHSN, select the appropriate component, and review the "Agreement to Participate and Consent". Check the box to 'Accept' next to the appropriate contact name and then 'Submit' the form in each component.

Time to complete step 5: 5 minutes

Step 5 – Sign and Send Consent

- The Facility Administrator will receive an NHSN email, subject line "NHSN Facility enrollment submitted" which includes a link to your Agreement To Participate and Consent form
- □ Log into the SAMS portal at <u>sam@cdc.gov</u> and select the NHSN Reporting option
- The Facility Administrator or the Primary Contact person must accept the agreement for each component

 SAMS

 Secure access management services

SAMS secure access management services		
Menu	My Applications	
SAMS Admin	CDC TRAIN	
My Profile	CDC TRAIN	
🤒 Logout	CITI Single SignOn	
Links		
SAMS User Guide	• CDC single Point sign On - CTT Courses	
SAMS User FAQ	National Healthcare Safety Network System	
Identity Verification Overview	NHSN Reporting *	
	NHSN Enrollment *	

Step 5 – Accept and Submit Consent form

Agreement to Participate and Consent form

Accept the Agreement to Participate and Consent form. This is done by placing a check mark in the Accept box and selecting the Submit button on the bottom of the screen. This will Activate the facility.

*If you are not able to view this section of the screen, scroll down and to the right of the bottom of the page.

Contact Type 🖨	Contact Name	Phone Number	Email	Accept
Patient Safety Primary Contact	Tiffany Dozier	404-555-1212	HGY7@CDC.GOV	\checkmark



Step 5 – Sign and Send Consent cont.

Facility Administrator will receive email notification of facility activation

Subject: NHSN enrollment approved

Welcome to the National Healthcare Safety Network (NHSN)!

Your facility has been approved as a new member of NHSN.

Facility Name: Test Facility Facility ID: XXXXX

As the Facility Administrator you may now access the SAMS Partner Portal by clicking here.

However, you must receive your SAMS grid card, which will be delivered to your home address via U.S. mail, before you may access NHSN through SAMS.

After you receive your grid card in the mail you can reach the NHSN activity home page directly by clicking https://nhsn2.cdc.gov/nhsn/.

When prompted, please enter your SAMS account User Name and Password, then click the Login button.

If you've forgotten your password, you may reset it by following the 'Forgotten Password' link on the SAMS Portal log in page.

NHSN Enrollment Steps 1-5 Complete

Congratulations! Ste You are now ready to enter data in NHSN.

Step 5

Enrollment Preparation Step 1 **Complete NHSN Registration** Receive "Welcome to NHSN" email Step 2 Secure Access Management Registration (SAMS Step 3 Provide Identity Proofing Documentation Submit Enrollment Forms Electronically Receive "NHSN Facility Enrollment Submitted" Step 4

Sign and Send Consent Form

Receive "NHSN Enrollment Approved" email

Questions or Concerns, Please contact the NHSN Helpdesk at <u>nhsn@cdc.gov</u>



For more information please contact Centers for Disease Control and Prevention 1600 Clifton Road NE, Atlanta, GA 30333 Telephone, 1-800-CDC-INFO (232-4636)/TTY: 1-888-232-6348 E-mail: <u>cdcinfo@cdc.gov</u> Web: <u>www.cdc.gov</u>

The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.